



Case Study: **Barings**

With the opening of new premises for its European Data Centre, global investment company Barings called on Reliance High-Tech to synchronise security between its new building and its long-established City headquarters.

Security challenge

Since 1989 Barings' global headquarters have been in Bishopsgate, London with 450 staff based on several floors of a multi-occupancy building. Barings is responsible for safeguarding its own floors, including its own reception, security desks, access control and CCTV.

In 2006 Barings opened a second facility in south London. It was designed as a 'lights-out operation', meaning that staff don't work there full-time. It is used as a European Data Centre and to provide alternative workspace in the event of any problems at Bishopsgate. The priority was to ensure that security at the new site could be easily managed remotely. To do this, the new system would need to mirror the functionality of the Bishopsgate security system and include continuous synchronisation with the access control there.

As a financial institution, Barings' security systems have to ensure that the business complies not only with its commitments to customers and shareholders, but also with stringent legal requirements set down by the Financial Services Authority (FSA).

Our solution

When Barings first moved into its Bishopsgate in 1989 it had inherited a legacy security system that, a decade later, had become obsolete. In 2000, following an extensive tender process, Reliance High-Tech was appointed to implement a state-of-the-art access control system.

With the expansion to a second site in 2006, Barings invited Reliance High-Tech to advise on and deliver an appropriate security solution based on the requirements at the two sites. After conducting a detailed assessment, an integrated video and access control solution was recommended that provided all search, reporting and back-up functionality required.

- The integrated video and access control solution enables Bishopsgate security staff to monitor the Data Centre remotely.
- Linking the cameras to the access control software easily alerts the remote operator to any alarms, displaying live camera views and permitting easy retrieval of historic images.



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- A Neverfail back-up system provides full service continuity by ensuring that the Bishopsgate access control database is continually replicated at the Data Centre. Robust business continuity provision was a critical consideration for Barings.
- The system runs on a Virtual LAN within Barings' own IT network with a fibre backbone to the Data Centre supporting the back-up system. Implementation of the new system was carried out without any disruption to staff or loss of security cover.

Benefits and results

Reliance High-Tech met Barings' requirement for a complete solution for both CCTV and access control across both of its London locations, plus search and reporting functionality and the assurance of reliable back-up.

- The new security system supports Barings' Enterprise Continuity Planning (ECP) and disaster recovery plans in line with FSA requirements. In the event that the Bishopsgate office becomes inaccessible for any reason, the entire operation can be moved quickly and seamlessly to the Data Centre premises.
- On a day-to-day basis the system is simple to manage. Security staff at Bishopsgate can monitor both sites with ease and respond to alarms remotely.
- The integrated networked solution enables staff at Bishopsgate to quickly identify visitors to the Data Centre. Images from the CCTV cameras can be instantly compared with access card photo identities to visually confirm who is visiting.
- Straightforward reporting processes make it easy to quickly access historical logs for both the access control and CCTV systems.

The system is operating successfully across the two sites and helping to safeguard Barings' assets while meeting its compliance requirements. Furthermore, Barings is confident that the system will be able to accommodate future requirements as they arise.

“The installation went very smoothly and I doubt staff even noticed. We had strong confidence in Reliance High-Tech; the way they presented themselves and their ability to deliver what they said they would. The relationship is excellent – they have always been able to offer new solutions to meet our changing requirements.”

Mark Williams, Head of Business Services, Barings

About Barings

Barings Asset Management (Barings) is a global investment management firm with offices, clients and business lines spanning the world's major markets. See www.baring-asset.com

Reliance High-Tech Solutions

Reliance High-Tech applies advanced technologies to design and deliver fully integrated electronic security solutions. It is part of Reliance Security Group, an established market leader that employs in excess of 12,000 people nationwide in manned security, facilities management and outsourced services.

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